



# Nowy Styl Group

## WEBCON develops application of tools to achieve best practices, increase process efficiency and reduce operating costs

Based in Krosno, Poland, Nowy Styl Group is one of the fastest growing furniture groups, which sells its products all over the world. The group is currently a European leader and one of the world's largest producers of office furniture and multi-purpose chairs. The company has already produced nearly 60 million chairs while employing nearly 5,700 people. The sales network reaches customers on six continents, in 60 countries and the company's departments are located in 12 countries across the globe.

The role of information systems in the Nowy Styl Group is primarily the standardisation of processes and ensuring the implementations are in accordance with prescribed procedures, in a way that is optimal in terms of effectiveness and costs. In 2009, it became obvious that in order to support the further development of the company, it would be necessary to implement a business process management solution that would effectively optimise processes and flows that were not supported by the functionalities of the enterprise resource planning system already in place. The processes to be implemented included financial document flows requisitions and cost invoices, suppliers' authorisations and payment control. Managing an international manufacturing company requires the application of tools that provide best practices, increase process efficiency and reduce operating costs.

Microsoft SharePoint is an end user interface for workflows based on WEBCON Business Process Suite (BPS), which guarantees an easy-to-use and intuitive solution. Microsoft SQL Server is responsible for storing workflow statuses, data, tasks and attachments, enabling great performance and scalability for thousands of users and millions of documents. The system is also integrated with Microsoft Exchange and Microsoft Lync. WEBCON is a comprehensive solution for Microsoft SharePoint that efficiently manages documents and business processes

in the company. Because of its unique workflow engine, external database and open architecture, WEBCON BPS enables efficient handling of the most complex processes, while easily integrating with IT solutions used in the company.

"WEBCON BPS helps us automate business processes important to the company, in a way that allows us to achieve the synergy of the operations performed by the group. The electronic document and information flow streamlines decision-making, speeds up processes, enhances their quality and reduces costs across the whole enterprise," says Mariusz Sobociński, business analysis manager at Nowy Styl. "It's important the system allows for easy integration and that it offers an efficient and flexible workflow engine, while providing a multilingual easy-to-use and clear interface to end users."

By implementing WEBCON BPS, the company managed to significantly reduce fixed costs associated with bookkeeping and controlling. A better quality of the analytical description of documents and the introduction of control and full auditability of cost acceptance processes provided an excellent return on investment.

The ability to design workflows by the internal IT department has allowed the company to individually handle subsequent processes, such as the complaints flow. As a result, the system involved the automation of further business processes and groups of new users within companies across Europe, including Germany, England, France and Slovakia.

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### Overview

<b>Solution:</b>	Business process management
<b>Benefits:</b>	Improved process efficiency, increased productivity
<b>Technology:</b>	Microsoft SharePoint, SQL Server, Exchange Server, Lync
<b>Partner:</b>	WEBCON

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# WEBCON

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The core of WEBCON is a group of highly qualified specialists, who for many years, have been involved in designing and implementing workflow systems (document management systems) and optimising business processes. The company developed its own comprehensive solution for Microsoft SharePoint – WEBCON Business Process Suite (BPS).

Thanks to its unique workflow engine and capabilities, WEBCON BPS enables efficient handling of the most complex workflows. WEBCON BPS offers a multilingual, user-friendly and intuitive SharePoint-based interface with dedicated mobile access to tasks and documents. Its graphic process designer helps users configure and draw even the most complex business process scenarios supporting simple creation of forms and workflow steps and paths.

The examples of processes most often supported by companies using WEBCON BPS:

- Cost and material invoice registration, approval and assignment flows, processes of payment control, registration and management of client financial parameters
- Processes connected with staff admissions and terminations
- Processes connected with granting and controlling
- Access to computer systems
- Support of registration and handling helpdesk queries
- Support for handling business to business and business to customer complaint processes.

The above features make WEBCON BPS the most frequently chosen workflow solution for SharePoint.